



Communications Guide

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<p style="text-align: center;">ORDER ENTRY</p> <p>Sheryl Farris (<i>Customer Service Supv.</i>) x 7258 Elona Shrum (<i>Sr. Customer Sales Rep.</i>) x 7259 Becky Glenn (<i>Sr. Customer Sales Rep. & Gov't. Contract Admin.</i>) x 7257</p> <p style="text-align: center;">• Customer Service • Filter Purchase • Order Desk • Shipping • Pricing • Product Availability • Vessel Quotes</p>	<p style="text-align: center;">MARKETING INFORMATION</p> <p>Linda Oppelt (<i>Mktg. Services Supv.</i>) x 7215 Jackie Nunn (<i>Mktg. Services Clerk</i>) x 7227 Chase Taylor (<i>Sales & Marketing Analyst</i>) x 7226</p> <p style="text-align: center;">• Product Literature • Advertising • Videos/CDs • Trade Shows • Sales Leads • Catalogs Promotional Items • Web site • Newsletter</p>
<p style="text-align: center;">TECHNICAL INFORMATION</p> <p><i>Technical Information & Sales</i></p> <p>Robin Mason (<i>Vice President</i>) x 7216 Rick McKenna (<i>Sr. Sales Mgr. - Inside</i>) x 7231 Ben Taylor (<i>Sr. Sales Mgr. - Outside</i>) x 7229 Carl Brandt (<i>Product Mgr.</i>) x 7233 Dennis Thompson (<i>Sales Mgr. - Vessels</i>) x 7264 Rob Perkins (<i>Product Mgr, Industrial Div.</i>) x 7220</p> <p><i>Engineering</i></p> <p>Jim Head (<i>Corporate Mfg. Engineer</i>) x 7255 Veronica Blessing (<i>Mechanical Designer</i>) x 7219 Terry Kurth (<i>Mechanical Designer</i>) x 7213</p> <p><i>Research/Lab:</i></p> <p>Greg Sprenger (<i>General Mgr.</i>) x 7251 Dave Hawkins (<i>Product Engineer</i>) x 7232 Jed Stevens (<i>Product Engineer</i>) x 7211 Sean Sullivan (<i>Product Engineer</i>) x 7230</p>	<p style="text-align: center;">REGIONAL SALES MANAGERS</p> <p>Gene Johnson (<i>East Coast</i>) 770-330-5286 cell x 7301 office John Sterzer (<i>West Coast</i>) 408-202-1801 cell x 7302 office Scott Thomas (<i>Midwest</i>) 763-228-3897 cell x 7303 office Javier Alvarez (<i>Int'l Sales Mgr, Industrial Div. (Spain)</i>) +34-616-850-849 cell</p> <p style="text-align: center;">EXECUTIVE OFFICE</p> <p>David Taylor (<i>President/CEO, Quality Issues</i>) x 7275 Karl Hinkle (<i>Chief Financial Officer</i>) x 7250 Robin Mason (<i>VP Sales & Marketing</i>) x 7216</p>
<p style="text-align: center;">MIS DIRECTOR</p> <p>Denise Canfield x 7224</p>	<p style="text-align: center;">GENERAL ACCOUNTING</p> <p>Cheryl Griffin (<i>Controller</i>) x 7238</p> <p style="text-align: center;">ACCOUNTS RECEIVABLE/CREDIT</p> <p>Dori Norcutt x 7228</p> <p style="text-align: center;">PURCHASING</p> <p>Joan Scher x 7654</p>

After-hours emergency number (800) 531-0180

To access individuals, dial the 800 # and enter their extension #.

If you get the person's voice mail, you may leave voice mail.

If you prefer to talk to someone at that time, enter another person's extension #.

Or, press "0" for the operator, to have the person paged.